ROSE REMOVALS OF KENT

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SURVEY DOCUMENT

Why this document is important to YOU

Moving home consists of packing and transporting often thousands of different objects, each of different value, shape and size, from one location to another. Given the stress of selling and buying homes, it is natural that people often do not give a lot of thought to exactly what will or will not be moved to their new home.

However, it matters to the remover! Moving someone's home is based on volume, time and distance, vehicles, staff and packing materials which all have to be matched to the customers' specific requirements.

The last thing anyone needs is an animated discussion about who said what just as a nervous and impatient housing chain is poised to hand over keys. This document is designed to avoid such a situation.

If we are doing the packing

Where the customer accepts a quotation, which includes the packing, please note that we will have included the supply of labour and packing materials in our quotation, so there will be no additional charges for this work.

If you are doing the packing

With the best will in the world, customers often decide they are going to do their own packing and then find they run out of time! It is not surprising, given the dozens of other things to do as moving day approaches.

If the packing is not going to be finished we are happy to help – but there are two important conditions. First, you must give us reasonable warning (at least a phone call a couple of days before) otherwise when the van arrives at your home, it will not have the necessary crew and packing materials needed for the extra work. Second, we will obviously have to make a charge for the extra work.

This document tells us what kind of service you require be it moving or storing your belongings. Please read it carefully in conjunction with the notes throughout this document and make sure it covers all your requirements. If you want to vary the requirements before or after your quotation please contact us as soon as possible.

PLEASE COMPLETE THE FOLLOWING SURVEY DOCUMENT FORM AS FULLY AS POSSIBLE AND RETURN TO US. REMEMBER IT'S ALWAYS BETTER TO INCLUDE TOO MUCH INFORMATION RATHER THAN NOT ENOUGH!

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SURVEY DOCUMENT

Your Name:	
Address:	
Phone: Mobile:	
Fax: e-mail:	
Move date ? (if known)	
Address Moving From (Indicate if same as correspondence address)	
Building Type (please tick) and indicate floor number where applicable	
Farm House Bungalow Flat on Floor No Lifts Y/N Describe the access and parking facilities (this is to plan how many & what size of vehicle is required) i.e. cars parked on street throughout the day, busy street, quiet cul-de-sac, and anything else that could be important. It's essential to indicate any height restrictions, double lines, red lines, low trees, steps to the property and distance from your house to where the vehicle can park.)
Move to Address (If into store please state this, and delivery address from store if known)	

Move to Address (continued)

Building Type (please tic	k) and indicate	floor number where applicable					
Farm House Bungalow Flat on Floor No Lifts Y/N Describe the access and parking facilities (this is to plan how many & what size of vehicle is required) i.e. cars parked on street throughout the day, busy street, quiet cul-de-sac, and anything else that could be important. It's essential to indicate any height restrictions, double lines, red lines, low trees, steps to the property and distance from your house to where the vehicle can park.							
Important: please	indicate h	ow many of each item	1				
Bedrooms 5' Wardrobe Single Wardrobe 4'6" Divan & Mattress Bunk Beds Baby's Cot Cabin Bed Small Chest of Drawers Blanket Box Dressing Table Tall Boy Portable TVs DVD Player Computer		Double Wardrobe 5' Divan & Mattress 3' Divan & Mattress Bedside Cabinets Large Chest of Drawers Table Lamps Folding Bed Ottoman Linen Basket Bedroom Chair Video Hi Fi Trouser Press					
Lounge 2 Seater Settee Armchairs Bookcase Occasional Table Nest of Tables Bureau Television Music Centre Video Player Sewing Machine		3 Seater Settee Wall Unit China Cabinet Coffee Table Sideboard Standard Lamp TV & Video Cabinet Gateleg Table Music Cabinet DVD Player					

Conservatory Items Settee Table Occasional table		Armchairs Chairs	
Dining Room Dining Table Dresser Drinks Cabinet		Dining Chairs Hostess Trolley Corner Cupboard	
Kitchen Cooker Tumble Dryer Fridge/Freezer Chest Freezer Microwave Chairs Kitchen Cabinet Wall Unit		Washing Machine Fridge Upright Freezer Dishwasher Table Stools Base Unit Vacuum Cleaner	
Office / Study Computer Roll Top Desk Book Cases / Shelves		Computer Desk Chair Filing Cabinet	
Bathroom Cabinet Chair		Mirror Linen Basket	
Other Household Furnite Large Pictures Hat Stand Large Indoor Plants Carpets (indicate size) Grandfather Clock Upright Piano Gas Heater Hall Table / Stand Bird/Hamster Cage Barometer	ure & Objects	Large Mirrors Small Pictures Dog Kennel/Basket Underlay (indicate size) Rugs (indicate size) Electric Organ Grand Piano (indicate size) Fish Tank (indicate size) Pasting Table Golf Clubs	

Suitcases Xmas Decorations (boxes) Boxes Bags Camping tent		Boxed Xmas Tree Trunks Pictures Mirrors	
Outside/Shed/Green House Workbench (size) Step Ladder Swing / Slide Plastic Sand Pit Hedge Trimmer Granite Troughs (size) Climbing Frame (size) Lawn Mower Patio Table Bicycles Sun Loungers Dustbin Hoses & Reels Garden Roller Wendy House Picnic Benches Gnomes & other garden folk Rabbit Hutch Any Additional Items	e Contents	Long Ladder Wheelbarrow Ride On Mower Plant Tubs Ride on Toys Strimmer Hanging Baskets Garden Bench Garden Tools (spades/forks) Patio Chairs Barbecue Birds Table / Bath Surf Board Water Butt Patio Heaters Ornaments Garden Roller	
Do you want us to provide Yes I want Rose Removals to o No I do not want Rose Removal Yes I want Rose Removals to o China & Glass Ornaments & pictures Kitchenware Books/tapes/videos/records Shoes/linen/bedding/clothes Toys Garage/shed contents	do all my packi als to do my pa	ng acking	on)

Do you want specialist packing?

Specialist (Export) packing is to a very high standard for delicate and valuable items. Please list items requiring specialist (export) packing below:

Would you like u	is to? (Please tick an option if required)	
Take down curta	e-erect furniture (detail furniture) nins/shades (indicate number) s (indicate number) rom loft	
How many car	tons do you think your will require us to pack?	
China & glass (1	carton holds approximately 1 single kitchen cupboard)	
Books (1 carton	holds approximately 3 ft of shelf space)	
Food stores/drin	k (1 carton holds approximately 1 single kitchen cupboard)	
Linen (1 carton h	nolds approximately 1 airing cupboard shelf)	
Miscellaneous (1	carton holds approximately 1 single medium cupboard)	
Clothing (1 porta	able wardrobe hold approximately 2ft of hanging space)	
If you wish to	pack your own cartons please state number	
Extra Charges		
Under our contra	act conditions, additional charges can be made in the following circ	umstances
 If Do Di 	we offer services over and above those included in the accepted of we are asked to do additional packing. elays which mean we cannot load or unload at the agreed times. ifficulties of access involving unreasonably long distances to carry thich, where lifts are not available, will make the job longer.	•
Declaration of	Value of Goods to be moved	
I declare the val	ue of the goods to be moved as £	
Please provide a form.	written quotation without obligation, based on the details provide	d on this
I understand t	his does not commit me to anything.	
Signed		
Name Printed		
Date		
Additional Con	nments:	

We can also offer additional services